

STEPS FOR REIMBURSEMENT FOR PPO PLANS

Even though we are not in-network with any insurance companies outside of Medicare, it does not mean that we cannot see you and that you cannot be reimbursed (at least partially) for our services. Many insurance plans provide some coverage for providers who are not in-network (some reimburse up to 80%).

Below we offer some tips that may assist you in talking with your insurance provider. (Please note that we cannot guarantee reimbursement. This is between you and your provider.)

1. Call your insurance company's **Behavioral Health representative**, and ask them whether they provide reimbursement for **"OUT OF NETWORK"** **"NEUROPSYCHOLOGICAL TESTING."** If so, ask them the specific amount or percentage (and if there is a deductible).
2. If they ask you the **"CPT CODE"** for this procedure, tell them the code is **"90791, 96132, 96133, 96136, and 96137"**. These are the medical procedure code designated for Neuropsychological Testing.
3. Confirm whether or not they require **"PRIOR AUTHORIZATION"** or a **"PROVIDER REFERRAL."** Some insurance companies will not reimburse any out-of-network providers/procedures unless your Primary Care Provider (PCP) requests the service first. Neuropsychological testing is an important procedure because it will result in a clarified diagnosis that will best inform your medical provider whether medication may be warranted and, if so, it will assist them in making a well-informed decision about what kinds of medication are appropriate. If you want to be reimbursed, be sure to get your insurance company's approval before we begin. This way, when you submit your invoice after the evaluation is complete, you will not be told that you never got their permission (which will result in a denied claim).
4. They will likely ask you for our **license number**, **NPI number** and **address**. Provide the information for the neuropsychologist that you have been assigned (Dr. Moore or Dr. Kiely).

Dr. Moore's **license #** is PSY29448; **her NPI #** is 1700216082

Our **address**: 100 Shoreline Highway, Bldg B, Suite 100

Please contact us if you have any questions.

- **PHONE:** 415-877-4408
- **EMAIL:** hlep@californiabrainhealth.com